Person Specification: SEND Manager

Feature	Essential Requirement	Desirable Requirement	Assessment Method
Qualifications Experience	Academic qualifications to degree level with QTS. Either working towards or intending to apply for the SENCO NPQ. Evidence of continuing professional development related to the post.	Postgraduate and/or professional qualifications relevant to SEND.	Certificates
	Considerable experience of supporting 16-19 students with SEND / high needs / EHCPs in an educational setting. Managing referrals for students with SEND – identifying needs, developing, monitoring and adapting support. Experience of the EHCP annual review process. Provision of advice and guidance for teaching staff in relation to student needs. Management of staff and/or an area of provision. Experience of handling challenging conversations and complaints.	Liaison with external support agencies and/or organisations e.g. Local Authority, SEND specialists, universities Teaching and/or tutoring 16-19 students. EAA Assessment. High needs admissions interviews. Staff recruitment.	Questioning and references
Knowledge & Skills	Strong communicator in a range of contexts – able to develop rapport with staff, students and parents. Knowledge of legislation and statutory guidance related to SEND, inclusivity and reasonable adjustments in a mainstream college environment. Ability to work under pressure dealing with tasks logically and problem solving. Ability to deliver systems and processes in line with statutory guidance, policies and procedures. Ability to liaise with staff from a range of teams. Strong administrative, I.T. and record keeping skills. Knowledge of Safeguarding (Keeping Children Safe in Education) in relation to SEND. Ability to maintain confidentiality in dealing with sensitive issues.	Ability to utilise a range of strategies to support wellbeing. Understanding of Local Authority processes in relation to EHCP Annual Reviews and High Needs Funding for 16-19. Data analysis and management reporting.	Certificates, questioning and task
Personal Qualities	Organised Approachable Efficient Collaborative Empathetic Confident Able to meet deadlines Strong attention to detail		Questioning Previous work and scenarios
Motivation & Expectations	Holistic approach to student support and a positive approach to working with a network of partners; parents, academic & pastoral staff, support staff and external agencies.		Questioning and references